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April 9, 2010

Mr. Chad Hardy
P.O. Box 97776
Las Vegas, NV 89193

Dear Mr. Hardy:

This is in reply to your correspondence dated March 8, 2010, which the Northwest Commission on Colleges and Universities received on March 9, 2010, in which you lodged a complaint against Brigham Young University (BYU), Provo, Utah for not awarding your bachelor's degree after you had allegedly completed all of your requirements for graduation.

The Commission considers complaints against member institutions only when the complaints are directly related to the Commission's criteria for accreditation. After carefully reviewing both the material you submitted and the documentation of Brigham Young University, the Commission has concluded that the University's actions do not represent non-compliance with the Commission's Standards for accreditation.

The Commission now considers this matter closed.

Sincerely,

A handwritten signature in cursive script that reads 'Sandra E. Elman'.

Sandra E. Elman
President

SEE:rb